



Ruby VASC Classroom Certification



Registration Information

Ruby VASC Classroom Certification

GENERAL INFORMATION

The objective of this course is to enable service technicians to become certified on the Ruby SuperSystem in order to complete new installations, warranty and repair work, and perform software upgrades.

- Prior to registering for the Ruby VASC Classroom Certification program students must have successfully completed the Ruby Pre-Course Certification. Information regarding this program can be found on VeriFone's premier portal.
- Ruby VASC Classroom Certification is 6 days in length; 5 days of training and 1 day for the certification exam. Each day will include 2 short breaks and a lunch break.
- On the first day of the Ruby VASC Classroom Certification, the student will be given a Ruby VASC Entrance Exam. Should they fail this test it will be recommended the student not stay for the remainder of the week. Tuition will be forfeited.
- All classes and documentation are in English.
- Cancellations made 15-30 days before class will result in the option to reschedule or the tuition will be credited to your account. **Cancellations (or rescheduling) made 14 days or less in advance of class date will result in forfeiture of tuition.**
- Please remember all expenses, including hotel, meals, and transportation are the responsibility of the attending student.
- After each day of school it is the technician's responsibility to contact their supervisor or manager to discuss the day's events and practice test scores. If an instructor observes the technician is performing below the standard or if the instructor feels the school is beyond the technician's comprehension the instructor has the right to call the supervisor or manager to advise the student not continue with the training.

REGISTRATION

To register for the Ruby VASC Classroom Certification simply complete the Student Information Form and the Order Form and fax to Teri Watson at (210) 507-0960.

We will process the registration within 5 business days. A confirmation letter will be sent to the student and manager when the registration has been completed.

NOTE: Prior to registering for the Ruby VASC Classroom Certification program students must have successfully completed the Ruby Pre-Course Certification. Information regarding this program can be found on VeriFone's premier portal.

NOTE: Please do NOT make travel arrangements until a confirmation letter has been received.

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REQUIRED MATERIALS

Hardware Requirements (Laptop Computer)

- Pentium II, 450 MHz
- 128 MB of RAM or more
- 1.0 gig hard Drive or larger
- CD-Rom
- 9-Pin serial port, **MALE** connection

NOTE: Many laptops are no longer manufactured with a 9-Pin serial port. Should this be the case there are several options, including:

- USB to Serial Converter
- PCMCIA Serial Card
- Express Card

Students must have a working device PRIOR to attending Ruby VASC Classroom Certification

- 25-Pin parallel port or USB port (for Ruby Manager HASP key)
- Mouse (external-option, but much easier to move around)
- At least 500 MB of hard drive space

Software Requirements

Please ensure the following programs have been installed on the student's laptop PRIOR to attending training.

- Windows 2000, XP, or Vista
- Internet Explorer, v6.0 or higher
- Acrobat Reader, v6.0 or higher
- WinZip
- GemStall, v2.11 or 2.52
- Ruby Applications – CitPak and BuyPak (most current version on Premier Portal)
- Ruby Manager, v1.43 or v1.53 with HASP key

What To Bring To Class

➤ When students attend the Ruby VASC Classroom Certification they need to bring the following:

- Laptop
Please ensure the laptop has the programs listed above installed PRIOR to attendance.
- Ruby Manager and HASP Key
- VASC Service Manual – most current copy
- Ruby Tutor – Cashier CD

NOTE: It is the responsibility of the attending technician to ensure the laptop is in good working order and functioning properly. This includes all software listed above and any peripheral equipment. In the past we have had participants attend school with faulty monitors, keyboards, peripherals, and incorrect start-up settings and Ethernet configurations. *If a technician attends school with faulty equipment (i.e. faulty monitors, keyboards, mouse, incorrect settings, etc.), VeriFone has the right to refuse instruction.*

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SCHEDULE January – December 2009

| Class Date | |
|------------|---------------|
| January | 11 through 16 |
| March | 22 through 27 |
| May | 17 through 22 |
| July | 12 through 17 |
| September | 13 through 14 |
| November | 8 through 13 |

Other classes may be scheduled if enough interest is exhibited. We can also offer remote training classes at you facilities. Contact Marcus Shelton at 817-528-3750 or e-mail at vasctraining@upump.com for more details.

The above schedule is for the Sapphire/Topaz VASC Classroom Certification Schools located at:
United Pump Supply
721 N. Great Southwest Parkway
Arlington, TX 76011
Office: (817) 530 - 1917
Training: (210) 507-0875

NOTE: All technicians must successfully complete the Ruby VASC Pre-Course Certification **PRIOR** to registering for the Sapphire/Topaz VASC Classroom Certification.

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Class Outline

Day One

- Ruby VASC Entrance Exam
- Ruby SuperSystem Internal Hardware
- GemStall – Application Download
- Basic Navigation
- Programming Maintenance Mode on the Ruby Terminal
- Practice Exercises & Homework Assignment

Day Two

- Review
- Programming Manager Mode on the Ruby Terminal
- Programming Manager Mode in Ruby Manager
- Practice Exercises & Homework Assignment

Day Three

- Review
- Pump & DCR Interfaces
- Practice Exercises & Homework Assignment

Day Four

- Review
- Network Configuration and Obtaining PDL's
- Customer Training
- Reports
- GemLan Communications
- HPV-20 Overview & Installation
- Car Wash Installation and Interfaces
- Practice Exercises & Homework

Day Five

- Review
- Advanced Manager Functionality: Combo, Mix, Match
- POP Discount
- Software Application Upgrades
- Practice Exercises

Day Six

- Ruby SuperSystem Certification Exam

Note: Information and content are subject to change based on group discussions, questions, and knowledge transfer.

Ruby VASC Classroom Certification

Attn: Teri Watson

Fax To: 210-507-0875

STUDENT INFORMATION FORM

Please use one form for each student

Ruby Pre-Course Certification Number: _____

Date of Classroom Training: _____

Student Information:

Name:

Phone:

E-mail Address:

Special Needs or Other Comments:

Company Information:

Name:

Street Address:

Phone:

City or Province:

State:

Zip:

Country:

Manager's Information:

Name:

Phone:

E-Mail Address:

Administration Use:

1. E-Mailed Notification to Student on: _____

2. Sent to VeriFone on: _____

3. Entered into LMS on: _____

Have questions about your registration?

Call our training center at: 210-507-0875 or e-mail us at: vasctraining@upump.com

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ORDER FORM

1. Please complete the **entire** form.
2. This order will be entered in accordance with the prices, terms, delivery method, and specifications listed below.

| QTY | PART NUMBER | DESCRIPTION | UNIT PRICE | TOTAL |
|-----|-------------|---|---------------|-------|
| | | Ruby VASC Classroom Certification <i>Required for each student</i> | \$1,500.00 | |
| | | | Total: | |

BILL TO:

| | | |
|-------------------|--------|------|
| Company: | | |
| Street Address: | | |
| City: | State: | Zip: |
| Phone: | | |
| Purchase Order #: | | |
| Date: | | |

Order Authorized By (Signature Required): _____